



Corsican Returns and Shipping Policy

Shani Waugh Golf accepts returns of products for the following reasons: -

We understand selecting the right style and size online can be a difficult one. For this reason, we welcome an exchange or credit on online orders within 28 days of receipt of order provided the tax invoice can be produced, the original tags are attached and items are returned in unworn condition.

Refund/Credit Conditions

1. All returns must be received at the address 6B Sinclair Close, Bunbury WA 6230 within 28 days of receipt of order. All returns received outside this 28 day period are unable to be processed and will be returned to sender.
2. Garments where the swing tags have been removed are unable to be accepted for return due to hygiene reasons. No Exceptions. These garments are unable to be resold and will be returned to sender.

Returns due to garment damage/being faulty or incorrect items shipped:

We inspect all deliveries to and from our storage facility to ensure the products you receive meet our exact quality standards and are as ordered.

However, if you do receive a faulty or damaged product or an incorrectly shipped item, please contact us at shani@shaniwaughgolf.com.au to arrange return delivery for a replacement. All freight costs in these circumstances will be paid by Shani Waugh Golf.

Returns due to Change of Mind:

Shani Waugh Golf is happy to exchange for change of mind on all items received within 28 days of receipt of your order providing the item required is in stock. The cost of the additional freight will be the responsibility of the purchaser. A prepaid postage bag must be enclosed with the item/s returned.

Garments where the swing tags have been removed are unable to be accepted for return due to hygiene reasons. No Exceptions. These garments are unable to be resold and will be returned to sender at the senders cost.



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How to return your item:

Follow the instructions below which include our returns policy and a step-by-step guide on how you can return your item(s) to us by post.

1. All items purchased in our online store must be returned unused, unworn and unwashed with original swing tags still attached.
2. Please include a copy of your order confirmation in the parcel.
3. Please include instructions as to whether you require a credit note or exchange.
4. Pack your items into the original parcel packaging or new parcel packaging and ensure you include a copy of your order confirmation email.

Return & Exchange information.

Post the parcel to:

Shani Waugh Golf Corsican Returns

6B Sinclair Close

Bunbury WA 6230

5. All returns must be received at the address above within 28 days of receipt of order. All returns received outside this 28 day period are unable to be processed and will be returned to sender at senders own cost.
6. Garments where the swing tags have been removed are unable to be accepted for return due to hygiene reasons. No Exceptions. These garments are unable to be resold and will be returned to sender at senders own cost.
7. Once Received we will endeavour to process your return within 5 business days. Please allow up to 2 weeks for your exchange or credit note.



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Sale Purchases:

There is no exchange or credit on Sale items except where an item is faulty or not as described.

Very Important – Sending Returns:

Shani Waugh Golf highly recommends you send any goods you are returning in a postage satchel with a tracking service. You are responsible for the product until it reaches us and are required to keep a record of any tracking/consignment note numbers.

Shani Waugh Golf will not be held accountable for any package sent by the customer which is lost in transit if it does not have track-and-traceable capabilities.

Return Delivery Costs:

All return shipping costs are to be paid by the customer. In certain circumstances (where items sent by Shani Waugh Golf are damaged or faulty or the items sent did not match those items ordered) Shani Waugh Golf will cover the cost to return the items. When this occurs Shani Waugh Golf will issue the agreed freight refund against your original method of payment.

For any additional information on our return policies, please e-mail us at shani@shaniwaughgolf.com.au.