

Program and Lesson Booking Terms and Conditions

Refund/Credits

Shani Waugh Golf will provide refunds or credits in specific circumstances when a client is unable to complete or attend a program or lesson which has been paid in full.

Shani Waugh Golf will also provide refunds or credits in specific circumstances when the Shani Waugh Golf School is unable to complete a program or undertake or reschedule a lesson which has been paid in full.

Refund/Credit Conditions

Weather:

- A credit will be provided when we are unable to reschedule a lesson
- A credit will be provided on a pro rata basis to be utilised the following term when a program has not been completed

Injury or Illness:

- In the case of serious illness or accident and following presentation of a medical certificate a refund will be provided on a pro rata basis for program sessions not attended.

Work transfer/moving away:

On the provision of documentation to establish relocation address Shani Waugh Golf will provide a credit which may be utilised for the purchase of

- Online Lessons or;
- Gift Certificate

Or, a pro rata refund may be issued if a credit cannot be utilised in the future.

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Change of mind:

- No refund or credit will be issued in the circumstances where the client does not wish to participate in the program or lessons due to a change of mind.

Payment Conditions

- All programs and lessons are to be paid in full prior to commencement of a lesson or program. Special payment arrangements may be made with Shani Waugh Golf prior to commencement of the program or lesson.
- Individual lessons offered as a part of a program must be utilised during the current term unless a mutually suitable time is agreed between the client and Shani Waugh Golf prior to the end of the term

Gift Certificates

- Gift Certificates may be transferred to a third party on the condition that the owner provides Shani Waugh Golf with written approval and the name of the new recipient.

Cancellation

- A program booking may be cancelled by the client by giving at least two weeks written notice. A credit will be provided for use in a subsequent term.
- No refunds will be provided except in the case of serious illness or accident, with the provision of a medical certificate and work transfer or relocation, with the provision of documentation to confirm relocation address.